

## Panorama Immunization Module Policies

TOPIC:	<b>Documentation of Immunization Refusal</b>		
APPROVED BY:	<b>Saskatchewan Ministry of Health</b>	DATE APPROVED:	<b>January 27, 2015</b>

### **POLICY:**

Refusal of a recommended vaccine(s) by a client/guardian must be documented in Panorama.

### **PURPOSE:**

Standardized documentation of client vaccine refusals in Panorama will inform other users of the client/guardian's decision to refuse vaccines and will ensure that refused vaccines are not administered in error.

Documentation of an immunization refusal in Panorama does not remove the eligible vaccine(s) from the forecasted vaccines or prevent the immunization provider from offering the vaccine(s) at routine times or as opportunities present (for as long as the client is eligible for the vaccine).

Documented refusals in client records are valid across all RHAs and FNJs that provide immunization services.

A documented refusal is considered valid until a consent grant has been obtained from the client/guardian and documented.

### **PROCEDURE:**

The immunization provider will need to inform the client that an immunization refusal will not exclude an individual from being forecasted for the refused vaccine(s) in the future or from being offered the vaccine(s) at routine times or as opportunities present.

Documentation of any vaccine refusal by a client is recorded in the Maintain Consent for Immunizations screen (in **Consent Directives**).

1. Choose **Instruction** as "Refuse"
2. Complete the **Consent Given By** from the drop down menu.
  - o For clients less than 16 years of age: type the name of the person giving consent in the blank field to the right.
  - o For clients 16 years of age and older: select "Client" from the drop down menu.
3. The **Form of Consent** defaults to "Verbal" and is changed to "Written" as appropriate.
4. Complete the **Consent Given To** field.

Using a consent directive does not exclude individuals from the vaccine forecaster and future vaccines will appear in the Immunization Forecast.

**A client vaccine refusal can be removed** (if the client later requests or accepts the recommended vaccine) by adding a Consent "Grant" in the Maintain Consent For Immunizations screen (in Consent Directives).

In the **rare instance** that a client **insists** that they do not want to receive any reminders for any vaccine(s) in the future (e.g. philosophic objection), a special consideration (Exemption: Refusal) can be documented in Special Considerations. This will ensure the vaccine forecaster no longer forecasts the refused vaccine. Please consult your Nursing Supervisor or Superuser before recording a Special Consideration(s) for vaccine refusal(s).

#### **REFERENCES & RESOURCES:**

- *Bulletin 0019 – Documentation of Immunization Refusals –*  
<https://www.ehealthsask.ca/services/panorama/Pages/Bulletins.aspx>
- Policies:  
*Documentation of Consent -*  
<https://www.ehealthsask.ca/services/panorama/Pages/Immunizations.aspx>  
*Special Considerations -*  
<https://www.ehealthsask.ca/services/panorama/Pages/Immunizations.aspx>  
*Record Consent –*  
<https://www.ehealthsask.ca/services/panorama/Pages/Immunizations.aspx>  
*Add Special Consideration -*  
<https://www.ehealthsask.ca/services/panorama/Pages/Immunizations.aspx>
- Saskatchewan Immunization Manual, Chapter 3 *Informed Consent -*  
<https://www.ehealthsask.ca/services/Manuals/Pages/SIM.aspx>
- Provincial School Immunization Strategy, Policy B:  
*Mature minor informed consent for immunization.*